

Smt N P S Govt College For Women, Chittoor



STUDENTS' GRIEVANCE REDRESSAL CELL



Smt N P S Govt College For Women, Chittoor

Grievance Redressal Cell

The Resolution of Grievances Grievance to address student complaints, the Redressal Cell was established. The Principal may receive written complaints from students. The cell will get together as necessary to discuss and address the complaints that have been brought to its attention.

All of our college's students have access to the Grievance Redressal Cell where they can express their concerns on academic issues, financial issues, health services, the library and other central services. Both spoken complaints and those made in the "Suggestion Box" by students are handled. Stakeholder connections and satisfaction are enhanced by an efficient complaint handling system.

Policies

Strong morals and ethics are intrinsically tied to the institution's vision and mission.

The administration and the college offer a strong redressal system for student complaints.

The student conduct policy of the college is applicable to all of them.

There is no tolerance for any kind of ragging or sexual harassment in our College

Any offence caught on camera is penalized, and any student caught in an embarrassing circumstance on or off campus will be disciplined and counselled.

Objectives :

- * To foster a responsive and responsible mindset among all the stakeholders in order to sustain a peaceful learning environment in the institute.
- * To preserve the College's honor by encouraging friendly interactions with all parties involved and creating a peaceful environment there.
- * To encourage all students involved to voice their complaints and issues openly and honestly without fear of retaliation.

Procedure of filing Grievances

- Suggestion box is installed in common area i.e., near the college office in which the students can drop their suggestions and complaints with or without revealing their identity

* In an effort to directly bring the voices of the students in a stress-free environment, the principal and representatives from each class meet in an interactive session .

Establishment of a Cell for Grievance Resolution:

The principle serves as the Chair Person of this Cell, and All Departments' Heads are Members. It deals with the delicate issues that require careful attention, comprehension, care, and of course, redress in the form of necessary action. Through free, unrestricted written suggestions, the pulse of all stakeholders is reached.

ADJUDICATION OF STUDENT'S GRIEVANCES

Chairman – Dr. K. Manohar, The Principal

Co-ordinator – I Sajani, Asst Prof of Telugu

Members:

1. A.M.Narendra Kumar - Lecturer in Commerce
- 2 . Dr.G.Usha Rani – professor of Telugu
- 3 .R.Anand -Lecturer in Zoology
4. S.Shamsakthar –Lecturer in Hindi
5. Dr.M.Rukmani -Lecturer in Economics
6. . P.Surekha -Lecturer in chemistry
- 7..N.Sravani –Lecturer in Microbiology

Students Grievance Cell Committee
2021-22

Ms. I. Sajani- Coordinator
Lecturer in Telugu

Members:
All the Heads of the Departments

47

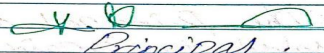
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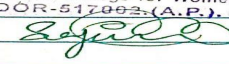
25/08/2022

There is a Grievances Redressal Cell Committee meeting on
26/08/2022 at 09-00 PM in the Principal's Chamber.
The following is the agenda.

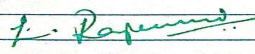
Agenda

- * To repair T.C.T. System by using the funds from additional Special fee account.
- * To make use of Computer Labs Properly.


Principal
Smt. N.P.S. Govt. College for Women
CHITTOOR-517003, (A.P.)

Miss. T. Sajani- Coordinator 
All HODs.

2. Dr. K. K. K. ————— Dept of microbiology

 Dept of Chemistry

Minutes

27/08/2022

Minutes of the Students Grievances Redressal Cell held on 26/08/2022 at 04.00 PM in the Principal's Chamber.

Principal Dr. K. Manohar welcomed all the members. He expressed about the Students request for repairing ICT system and to utilize it properly.

The Principal said that the Students represented that the Computer systems in the lab are either outdated / not working. They requested to repair them.

The Principal along with the Committee members resolved to repair the LCD Screens and the systems in the Computer labs by using the funds from the additional special fee.

As there were no other issues the Principal thanked all the members and the meeting ended at 05.00 PM.

Members Present

Principal X. D. D.

Miss. I. Sujini - Coordinator

HODs

1.

2. G. Sub

Dept. of Telugu

3. A.

4. A. S. S.

Dept of Economics

5. L. Raju

Dept of Chemistry

6. B. S.

Dept of English

7. A. S.

B. S. Sharma

Dept of Hindi

CIRCULAR

28/03/2022

There will be a Students Redressal Committee meeting on 29/03/2022 at 04.00 PM to discuss the following.

Agenda

- * Appointment of additional Sweepers on request by the Students.
- * Utilizing funds from the additional Special fee account to buy necessary things for cleanliness.

X. B.
Principal

MRS. I. Sapri - Coordinator Sapri

All HODs

Kul

I. Sapri

B. Bhoj

MINUTES

29/09/2022

Minutes of the meeting held on 26/09/2022
at 04-00 PM in the Principal's Chamber.

Members Present.

Dr. K. Manohar - Principal ~~X~~ ✓

Mrs. I. Bajini - Coordinator. 29/09/2022

All Heads of the Departments.

(P. Manohar)

Principal Dr. K. Manohar welcomed all the Committee members of the Students Grievances Redressal Cell. He expressed the Students' requisition to restore/repair the power supply in the B-Conn wing/Class rooms.

He also expressed the Students wish to regular cleaning and maintenance of class rooms, infrastructure shortage of water in the toilets/ cleaning the toilets regularly. Properly.

The Principal further said that the Students put up a request to organize a First Aid workshop.

The Principal also mentioned that there should be a proper/continuous/regular supervision request

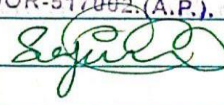
on the workers and to see that the rooms should properly be cleaned.

The meeting ended at 05.00 PM, as there were no other points for discussion.

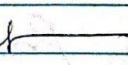


Principal

Smt. N.P.S. Govt. College for Women
CHITTOOR-517002 (A.P.)

Miss. T. Sâini - Coordinator 

All HODs.

2. Dr. 

Dept of microbiology

1. 

Dept of Chemistry



